



**Academic Session
2020-21**



Report of Student Satisfaction Survey

**Internal Quality Assurance Cell
University of Allahabad
Prayagraj**

About the Survey

University of Allahabad, committed to maintaining high standards of education and fostering a supportive learning environment, undertook a comprehensive Student Satisfaction Survey facilitated by its Internal Quality Assurance Cell (IQAC). The primary objective of the Student Satisfaction Survey conducted by the IQAC at the University of Allahabad was to solicit feedback directly from students on various aspects of their academic journey and campus life. This initiative aligns with the guidelines set forth by the National Assessment and Accreditation Council (NAAC), which emphasizes the importance of student-centric approaches in enhancing institutional quality and effectiveness. The survey encompassed a wide array of parameters, including but not limited to:

- **Teaching and Learning:** Assessment of faculty competence, teaching methodologies, and academic support systems.
- **Infrastructure and Facilities:** Evaluation of campus infrastructure, including classrooms, laboratories, libraries, and recreational spaces.
- **Administrative Services:** Feedback on administrative efficiency, responsiveness, and student support services.
- **Extracurricular Activities:** Assessment of opportunities for cultural, sports, and social activities.
- **Overall Campus Environment:** Perception of safety, inclusivity, and overall satisfaction with the university experience.

To ensure comprehensive coverage and reliable data, the survey employed both quantitative metrics and qualitative feedback mechanisms. This approach not only quantified satisfaction levels but also provided insights into specific areas requiring attention and improvement.

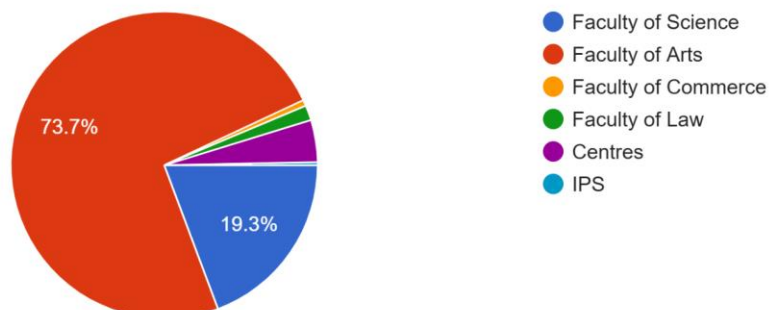
Survey Process:

In the realm of higher education, the pursuit of quality enhancement is intricately linked to understanding and addressing the needs and perspective of students. The University of Allahabad, in adherence to the guidelines set by the National Assessment and Accreditation Council (NAAC), recently conducted a comprehensive Student Satisfaction Survey. This survey, facilitated by its Internal Quality Assurance Cell (IQAC) in collaboration with departmental IQACs, employed modern technology and a meticulous methodology to gather invaluable insights from its student(body) . Embracing technology as an enabler of efficient data collection and analysis, the University of Allahabad opted to utilize *Google Forms* for conducting the Student Satisfaction Survey.

Graphical representation of Students Satisfaction Survey

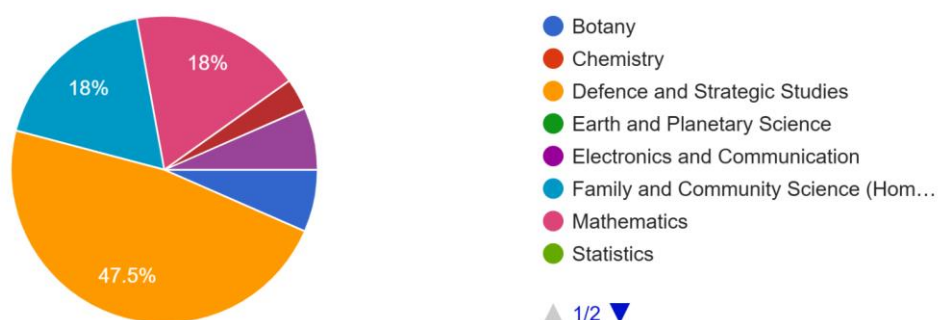
Faculty / Centre / Institute

316 responses



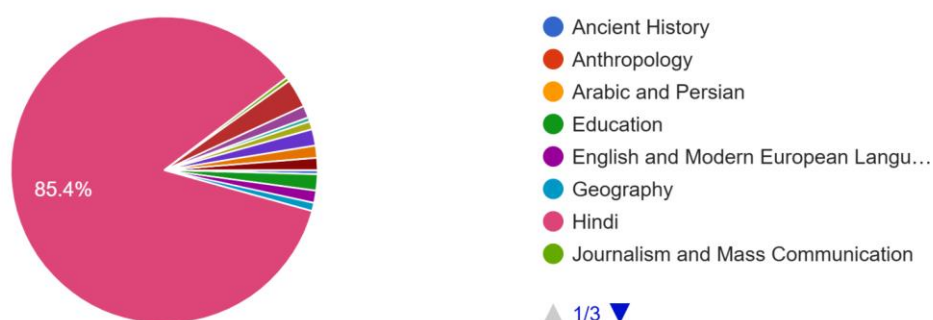
Department (Science)

61 responses



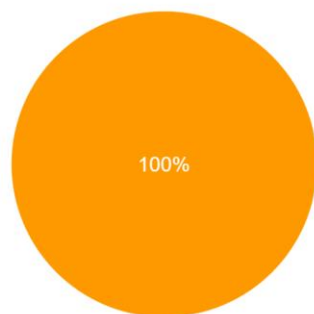
Department (Arts)

233 responses



Centre

14 responses

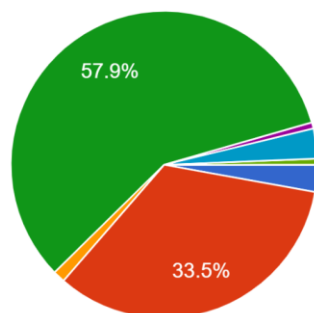


- Bioinformatics
- Biotechnology
- Materials Science
- Globalization and Development Studies
- Atmospheric and Ocean Science
- Environmental Science
- Science and Society
- Theatre & Film

▲ 1/2 ▼

Semester

316 responses

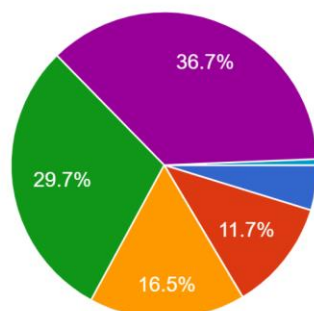


- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8

▲ 1/2 ▼

Classroom facilities (ICT, seating etc..)

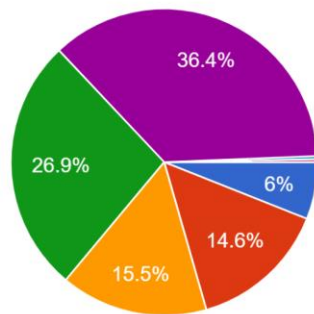
316 responses



- 0
- 1
- 2
- 3
- 4
- 4 (Very Good)

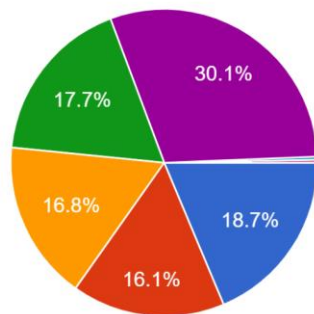
Library and reading facility

316 responses



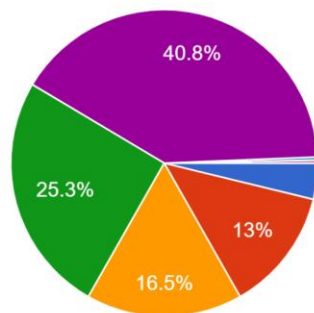
Internet facility

316 responses



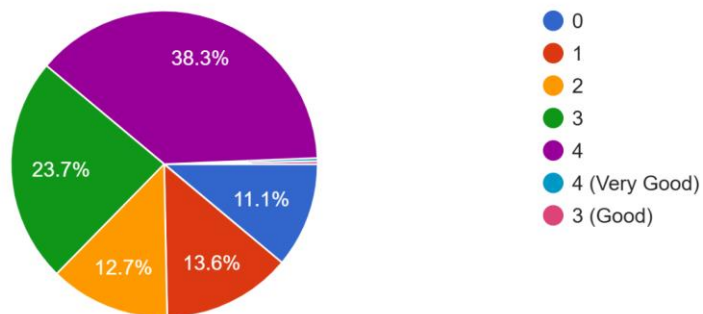
University website

316 responses



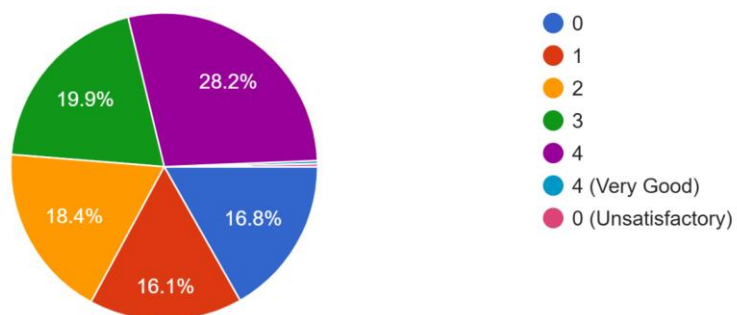
Department website

316 responses



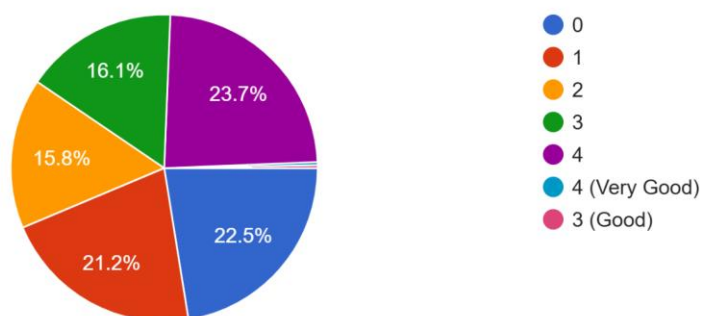
Washroom facility

316 responses



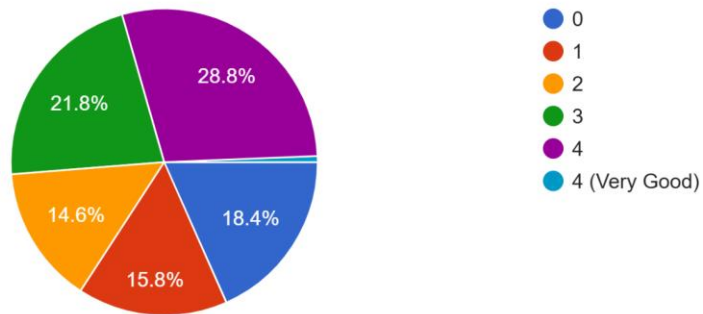
Drinking water facility

316 responses



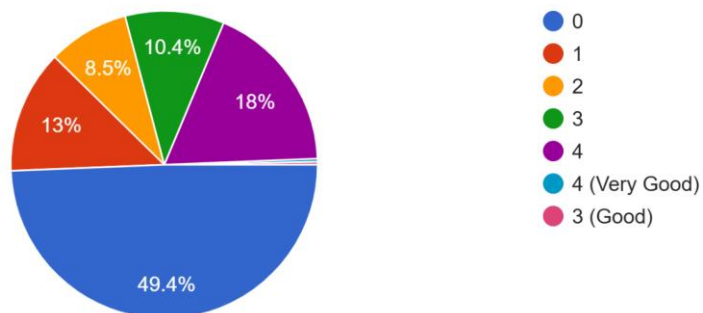
Hostel facility

316 responses



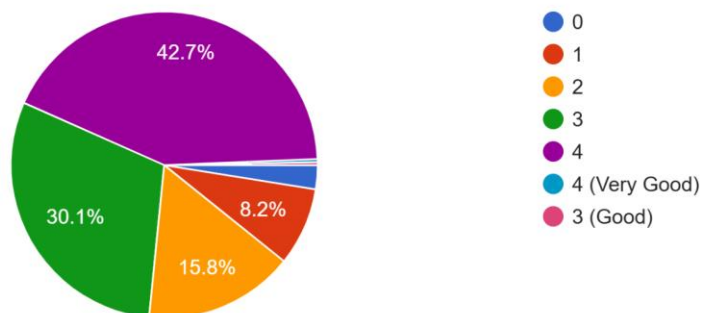
Canteen facility

316 responses



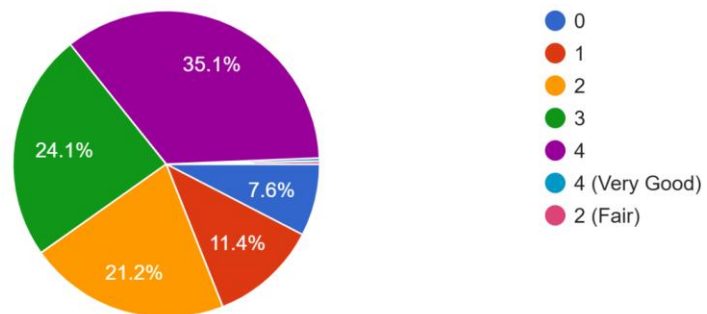
Admission process

316 responses



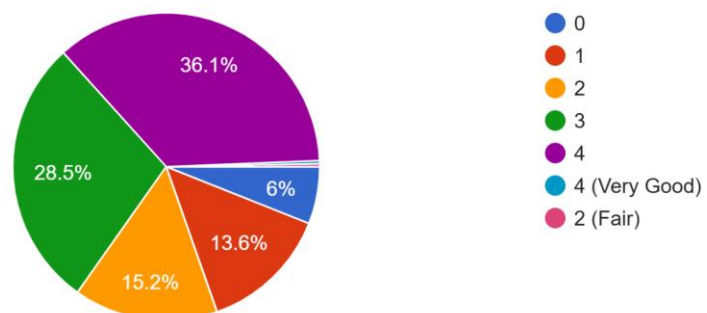
Orientation programme

316 responses



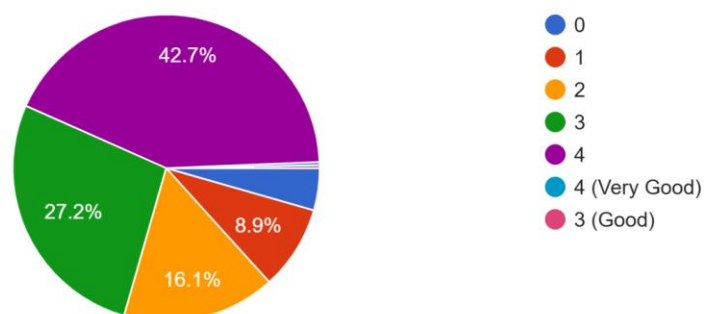
Administrative staff-university

316 responses



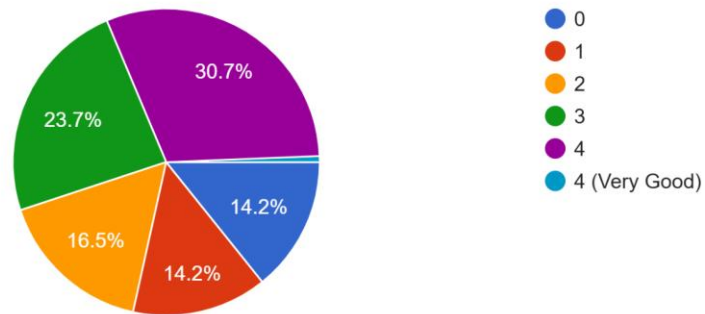
Administrative staff-department

316 responses



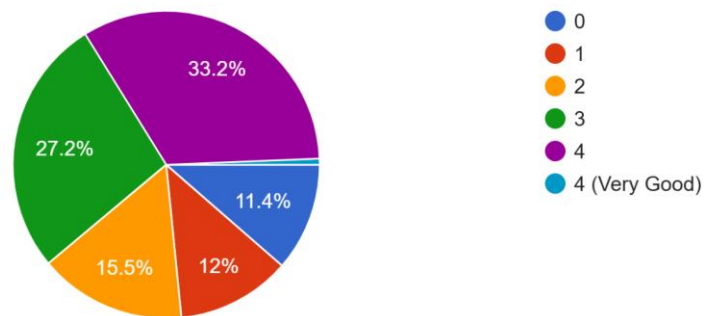
Timely Result declaration

316 responses



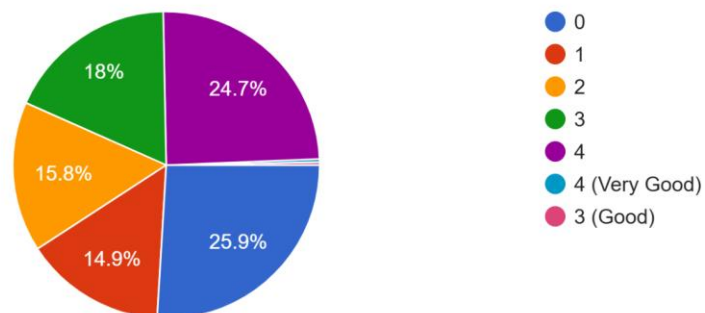
Timely availability of marksheet

316 responses



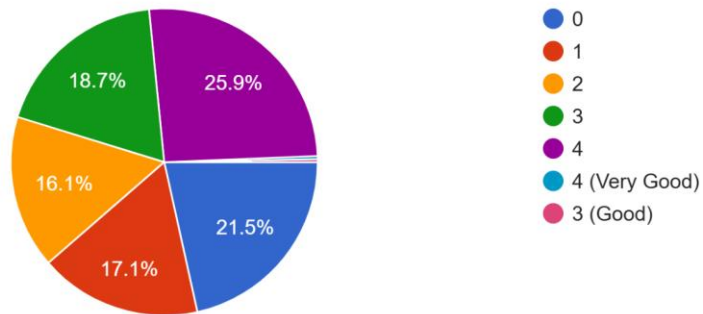
Healthcare facility

316 responses



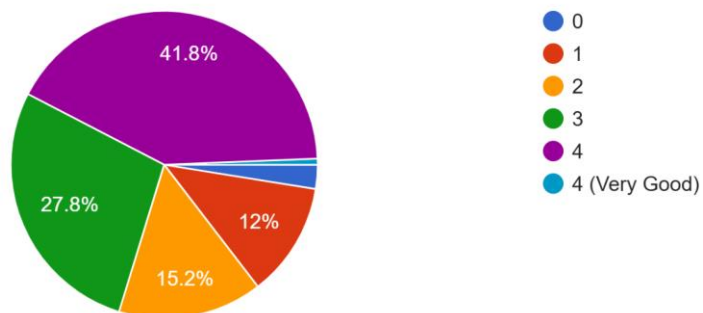
Placement facility

316 responses



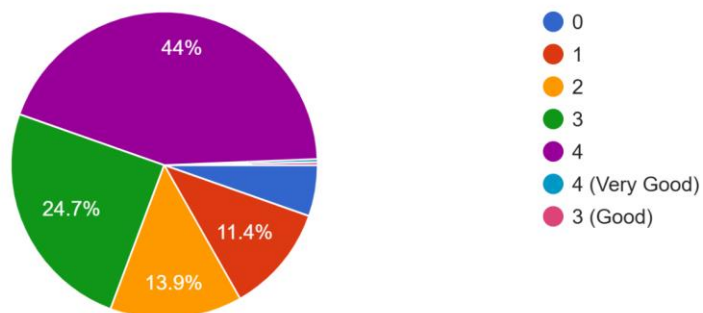
Overall academic experience

316 responses

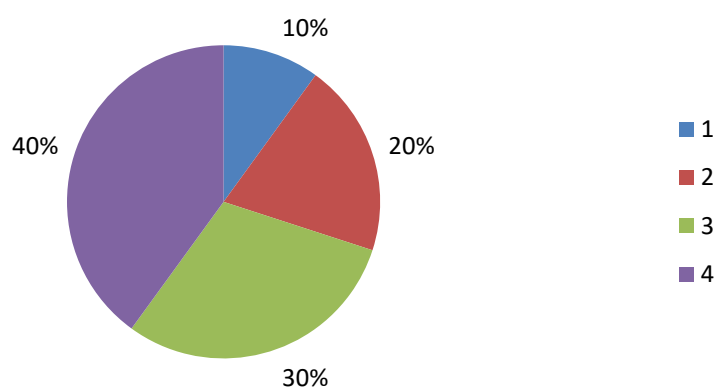


How likely are you to recommend this university to others?

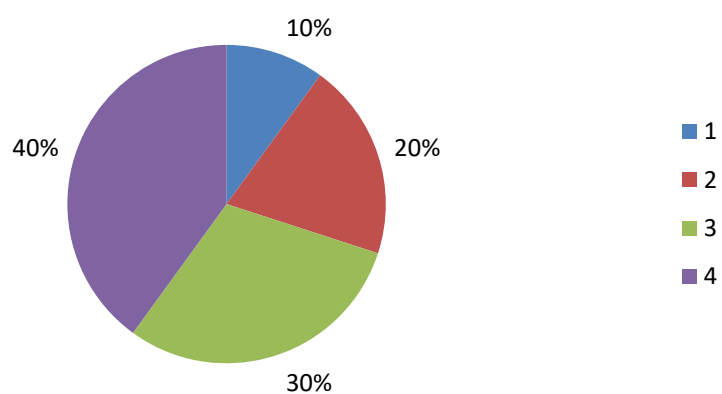
316 responses



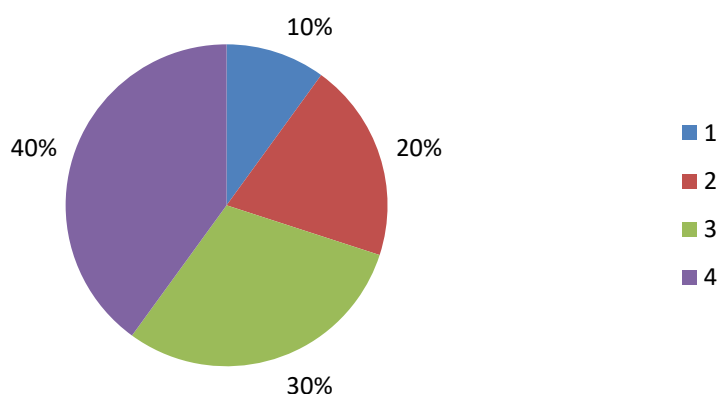
How much of the syllabus was covered in the class?



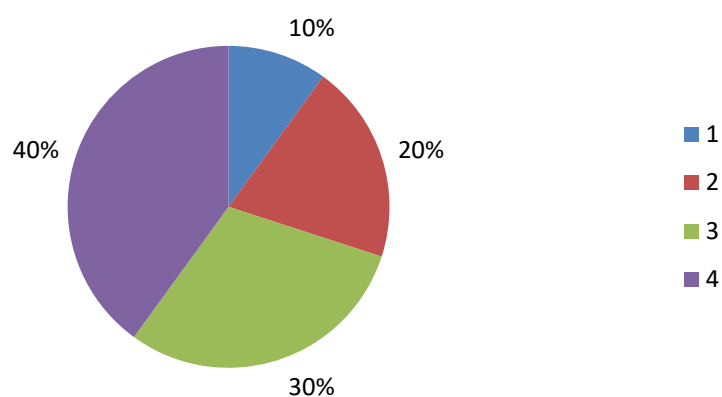
How well did the teachers prepare for the classes?



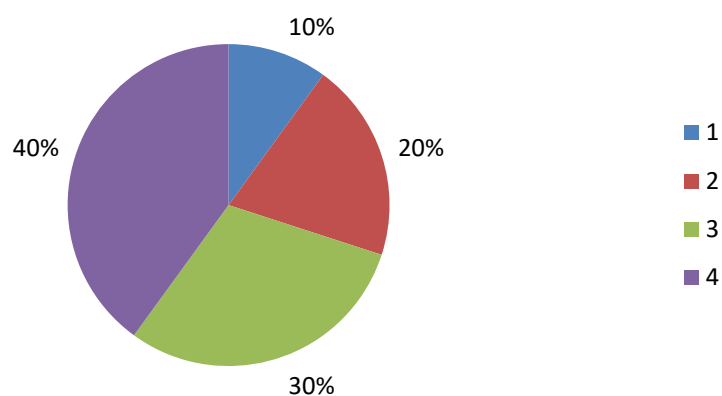
How well were the teachers able to communicate?



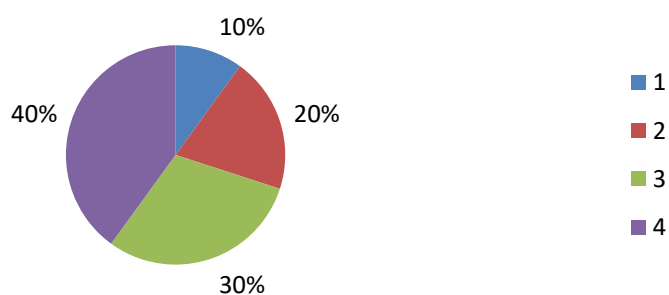
**The teacher's approach to teaching
can best be described as**



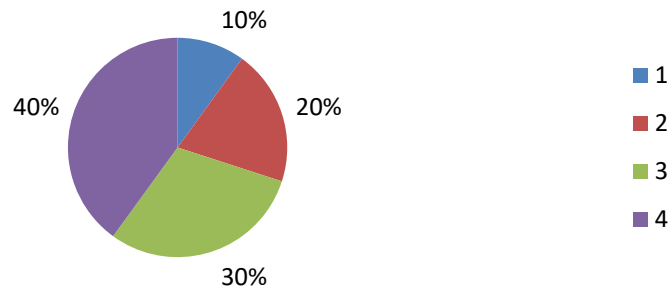
**Was your performance in
assignments discussed with you?**



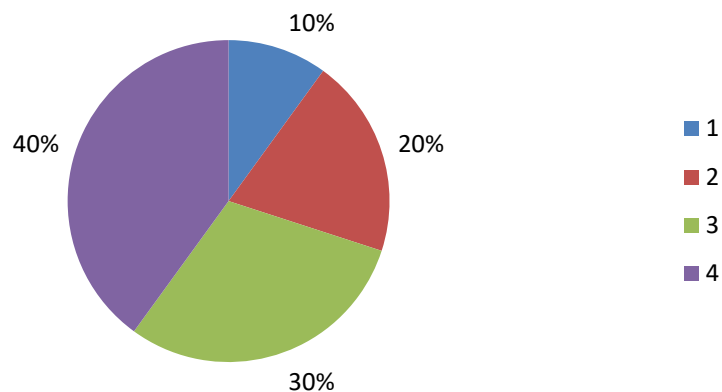
**The institute takes active interest in
promoting internship, student
exchange, field visit opportunities for
students.**



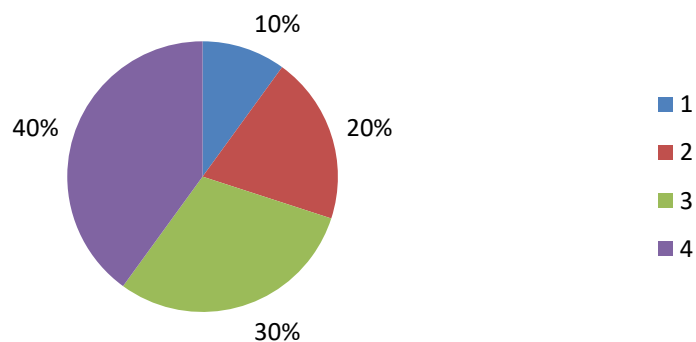
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



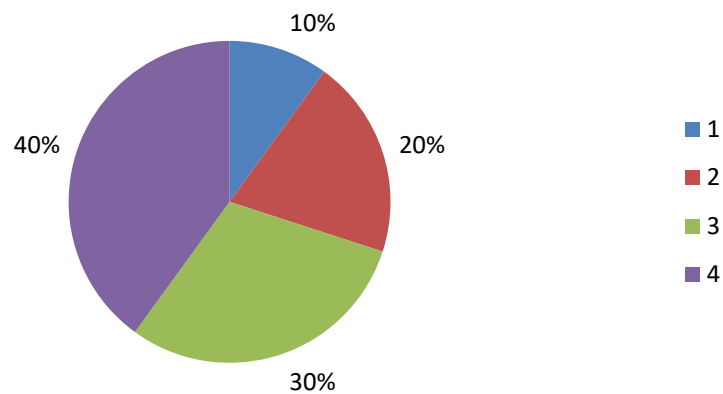
The institution provides multiple opportunities to learn and grow.



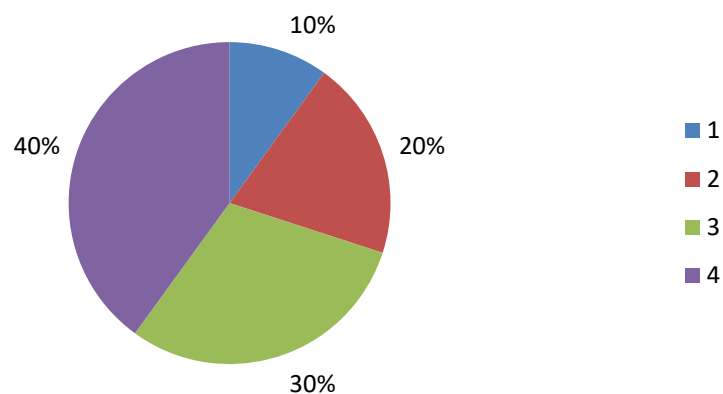
Teachers inform you about your expected competencies, course outcomes and program outcomes.



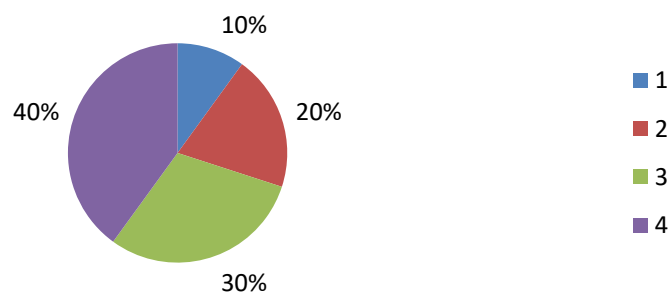
Your mentor does a necessary follow up with an assigned task to you.



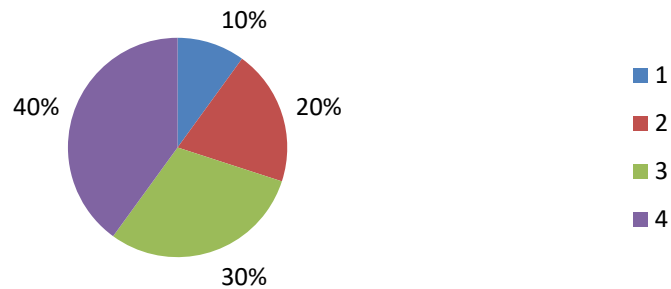
The teachers illustrate the concepts through examples and applications.



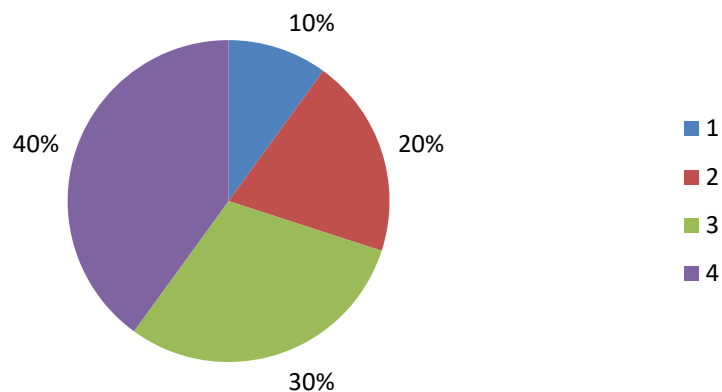
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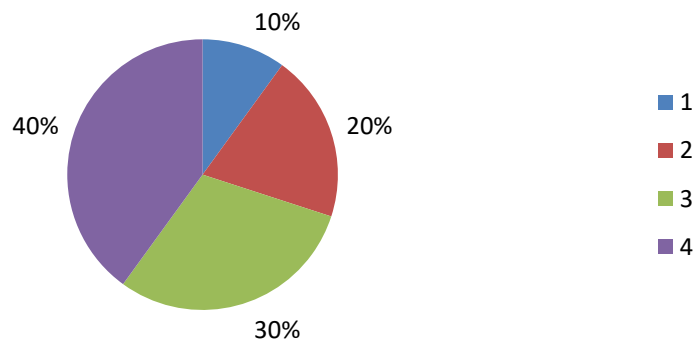
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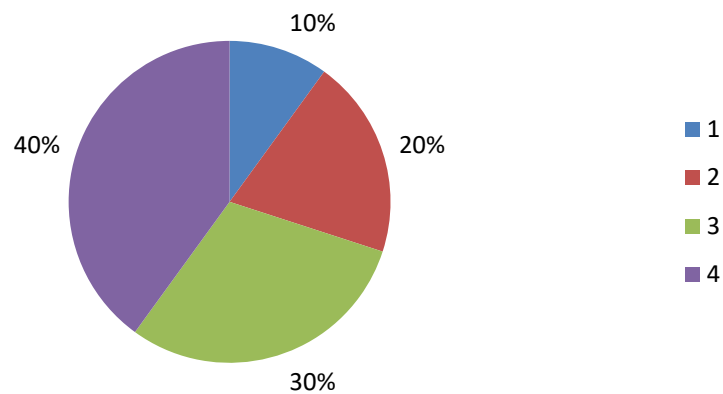
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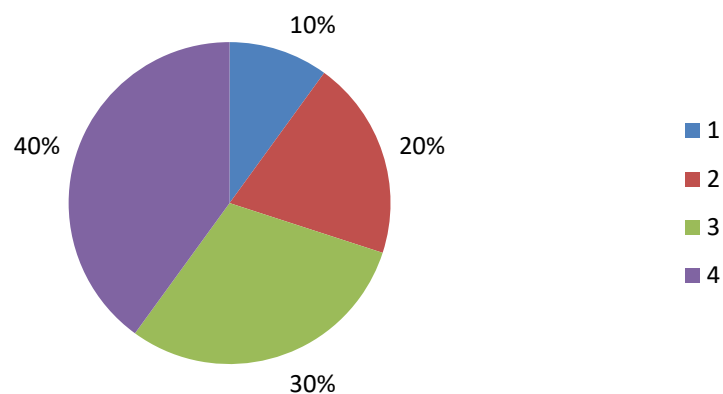
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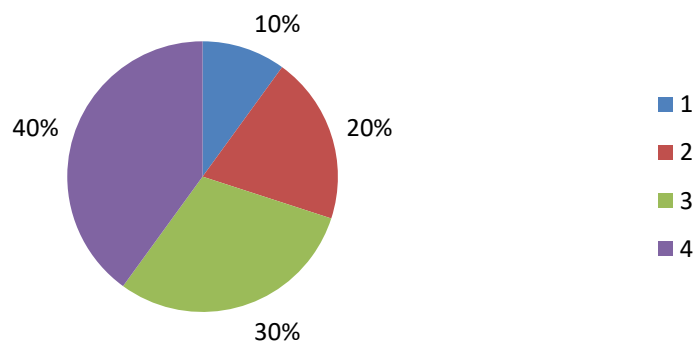
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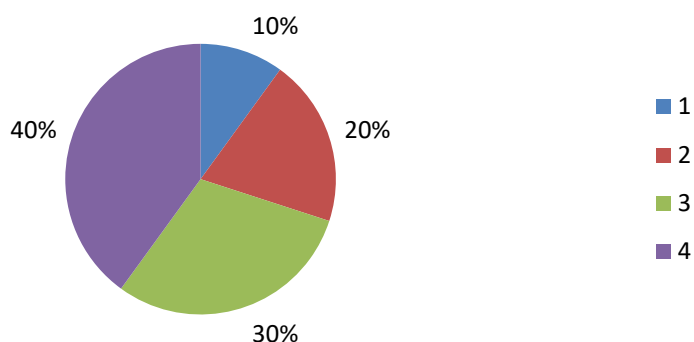
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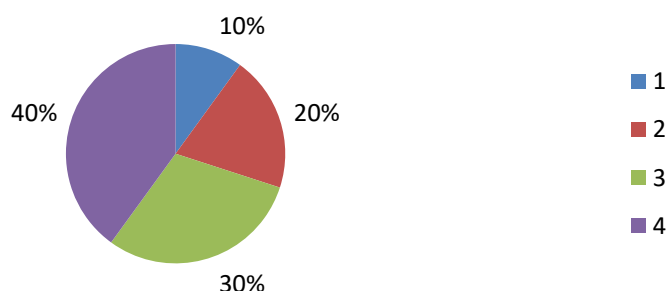
The teachers identify your strengths and encourage you with providing right level of challenges.



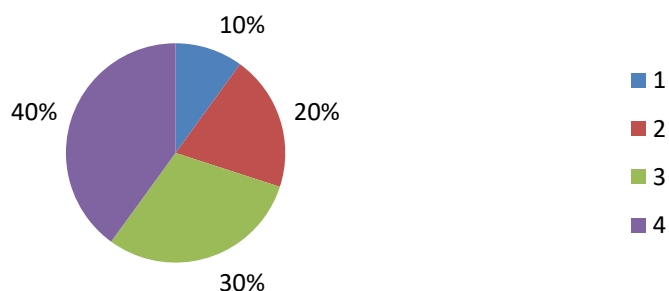
Teachers are able to identify your weaknesses and help you to overcome them.



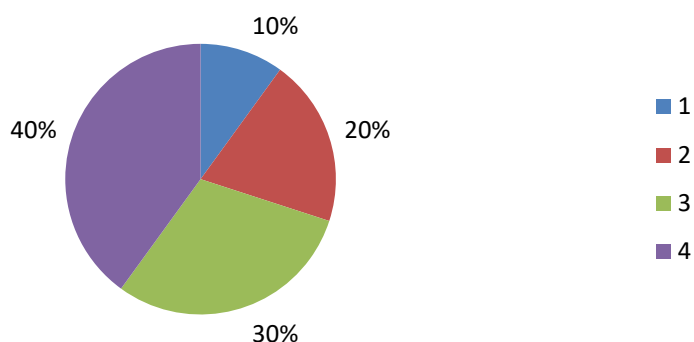
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching...



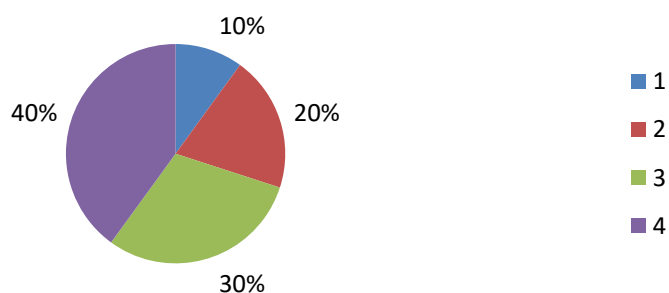
The institute/teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies.



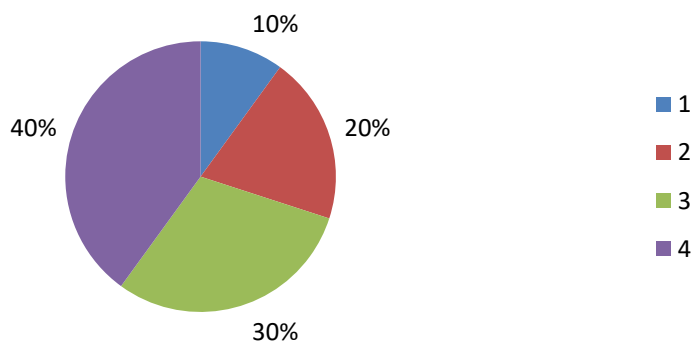
Teachers encourage you to participate in extracurricular activities.



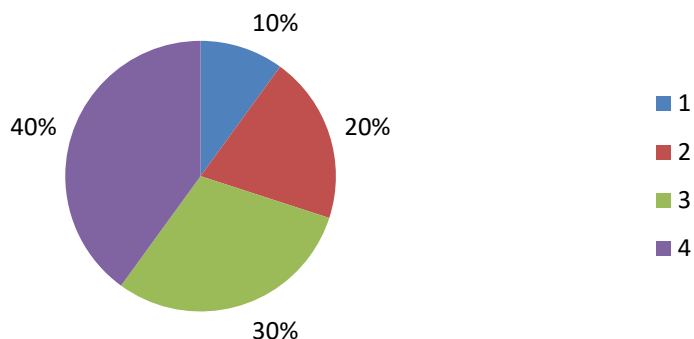
Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for world...



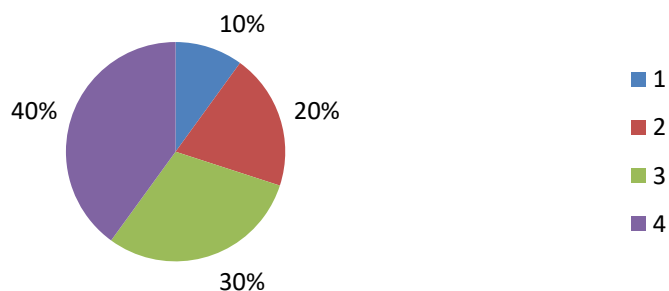
What percentage of teachers use ICT tools such as LCD Projector, Multimedia, etc. while teaching.



The overall quality of teaching-learning process in your institute is very good.



Give three observation/suggestions to improve the overall teaching-learning experience in your institution (Some notable...



Recommendation

Based on the comprehensive student satisfaction survey conducted recently, several key recommendations have emerged to enhance various aspects of campus life. It is recommended to start the University Canteen to ensure a pleasant dining experience for all students. Additionally, improvements in the facility of drinking water are advised, including regular testing of water quality, prompt maintenance of dispensers, and strategic placement of additional water stations across campus to alleviate congestion and ensure easy access for all students. It is also recommended that appointments of permanent faculty members should be expedited.

Coordinator, IQAC