



Academic Session
2019-20



Report of Student Satisfaction Survey

**Internal Quality Assurance Cell
University of Allahabad
Prayagraj**

About the Survey

University of Allahabad, committed to maintaining high standards of education and fostering a supportive learning environment, undertook a comprehensive Student Satisfaction Survey facilitated by its Internal Quality Assurance Cell (IQAC). The primary objective of the Student Satisfaction Survey conducted by the IQAC at the University of Allahabad was to solicit feedback directly from students on various aspects of their academic journey and campus life. This initiative aligns with the guidelines set forth by the National Assessment and Accreditation Council (NAAC), which emphasizes the importance of student-centric approaches in enhancing institutional quality and effectiveness. The survey encompassed a wide array of parameters, including but not limited to:

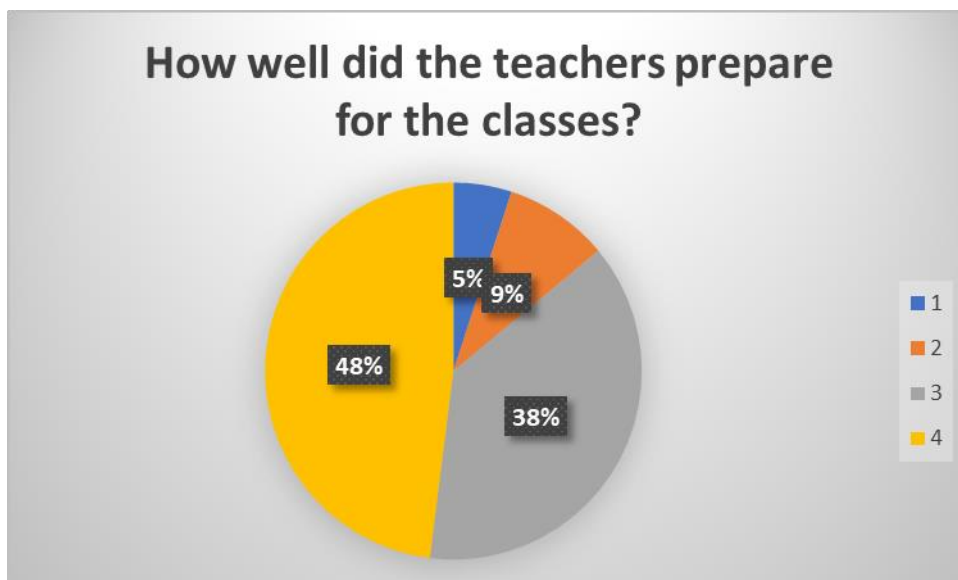
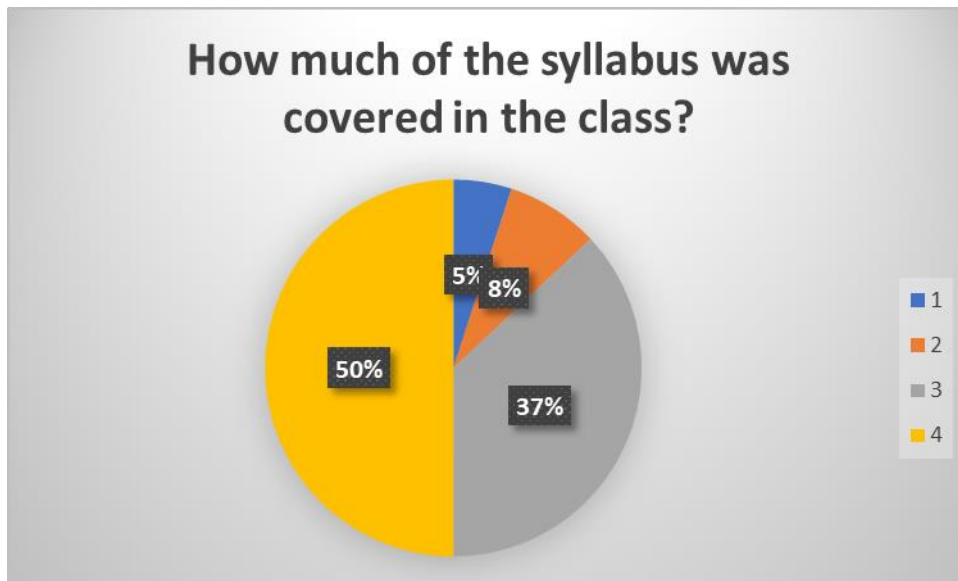
- **Teaching and Learning:** Assessment of faculty competence, teaching methodologies, and academic support systems.
- **Infrastructure and Facilities:** Evaluation of campus infrastructure, including classrooms, laboratories, libraries, and recreational spaces.
- **Administrative Services:** Feedback on administrative efficiency, responsiveness, and student support services.
- **Extracurricular Activities:** Assessment of opportunities for cultural, sports, and social activities.
- **Overall Campus Environment:** Perception of safety, inclusivity, and overall satisfaction with the university experience.

To ensure comprehensive coverage and reliable data, the survey employed both quantitative metrics and qualitative feedback mechanisms. This approach not only quantified satisfaction levels but also provided insights into specific areas requiring attention and improvement.

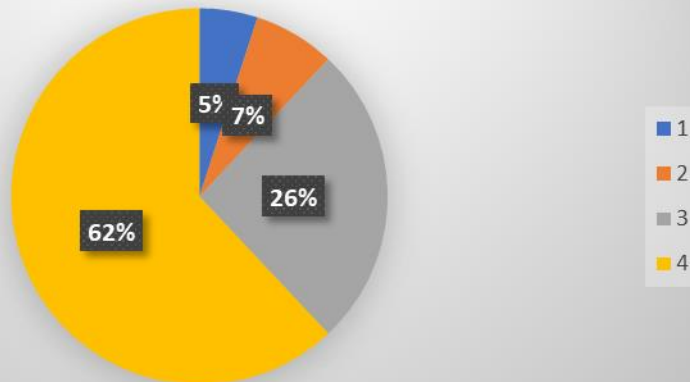
Survey Process:

In the realm of higher education, the pursuit of quality enhancement is intricately linked to understanding and addressing the needs and perspective of students. The University of Allahabad, in adherence to the guidelines set by the National Assessment and Accreditation Council (NAAC), recently conducted a comprehensive Student Satisfaction Survey. This survey, facilitated by its Internal Quality Assurance Cell (IQAC) in collaboration with departmental IQACs, employed modern technology and a meticulous methodology to gather invaluable insights from its student(body) . Embracing technology as an enabler of efficient data collection and analysis, the University of Allahabad opted to utilize *Google Forms* for conducting the Student Satisfaction Survey.

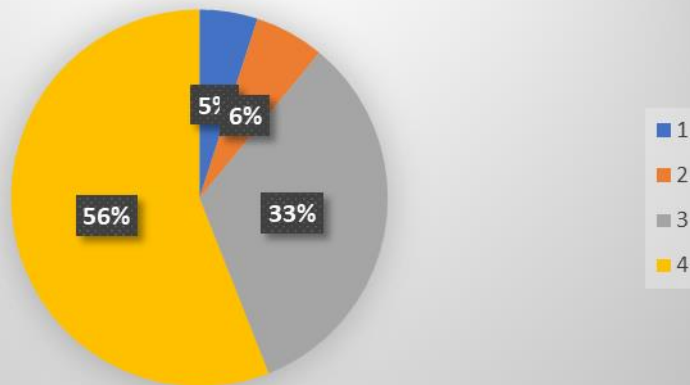
Graphical representation of Students Satisfaction Survey



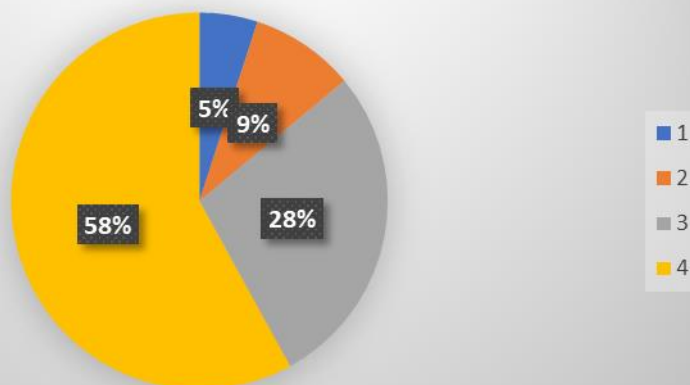
How well were the teachers able to communicate?



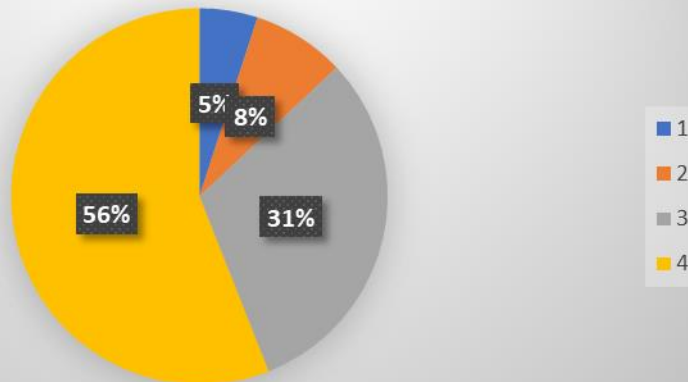
The teacher's approach to teaching can best be described as



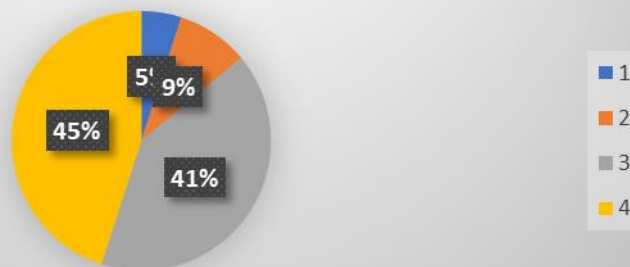
Fairness of the internal evaluation process by the teachers.



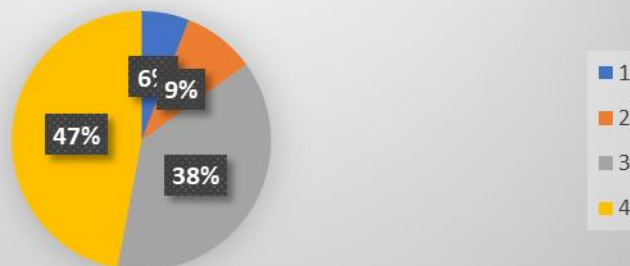
Was your performance in assignments discussed with you?



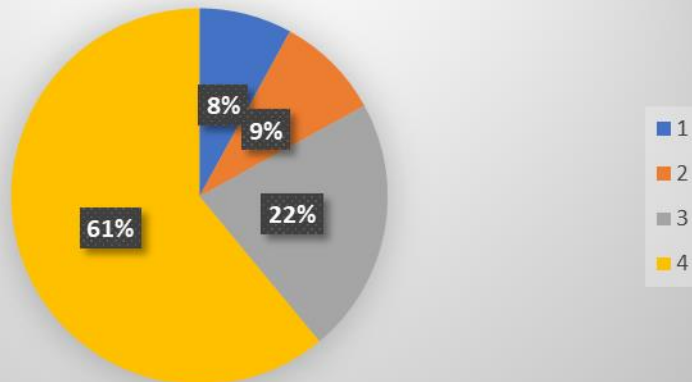
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



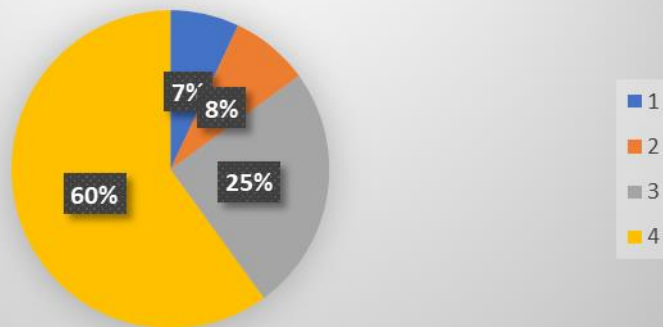
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



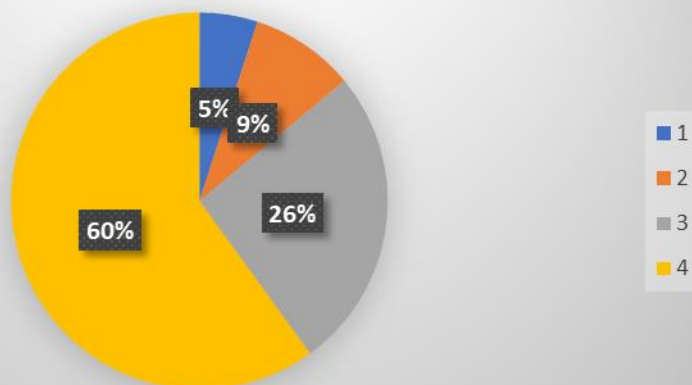
The institution provides multiple opportunities to learn and grow.



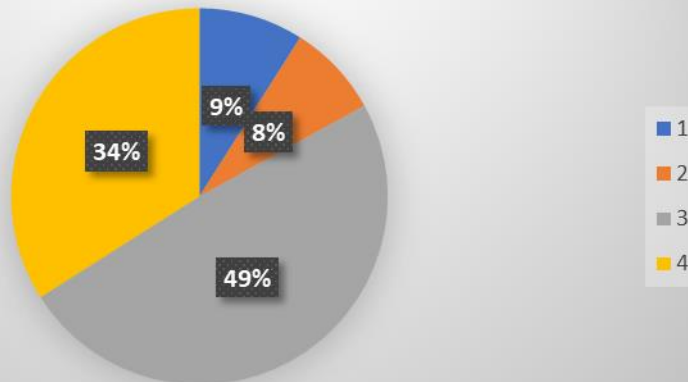
Teachers inform you about your expected competencies, course outcomes and program outcomes.



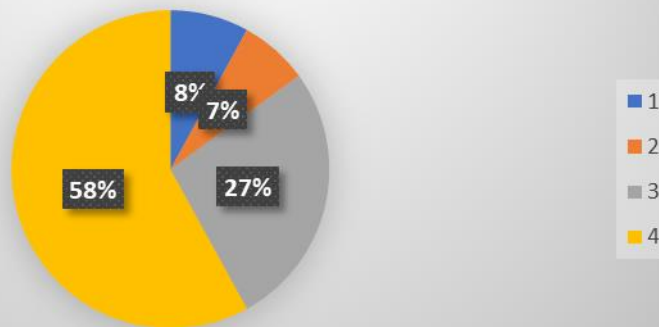
Your mentor does a necessary follow up with an assigned task to you.



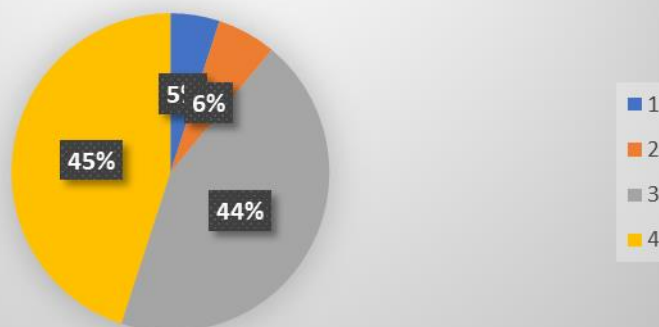
The teachers illustrate the concepts through examples and applications.



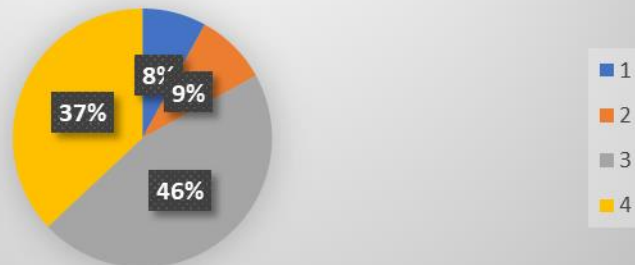
The teachers identify your strengths and encourage you with providing right level of challenges.



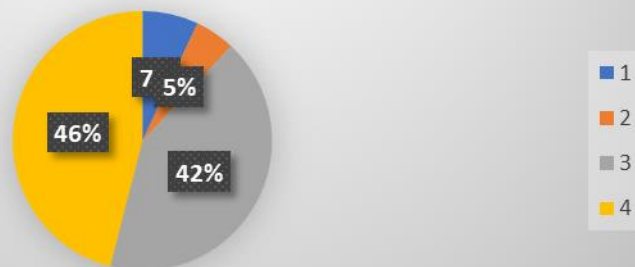
Teachers are able to identify your weaknesses and help you to overcome them.



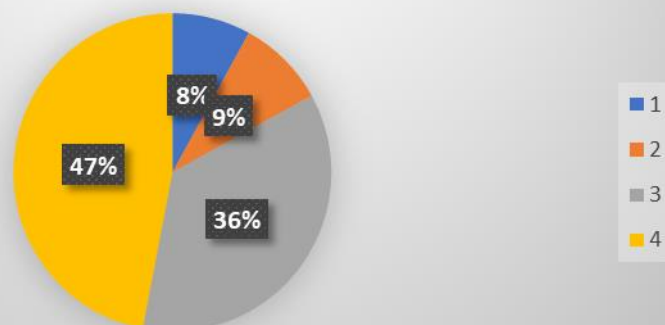
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching...



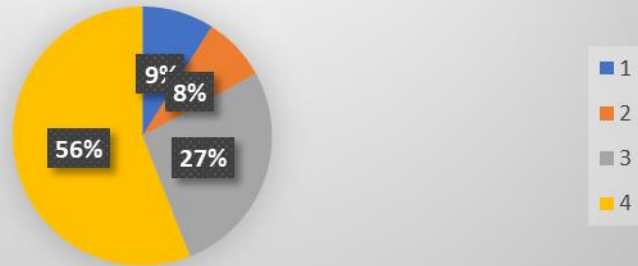
The institute/teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies.



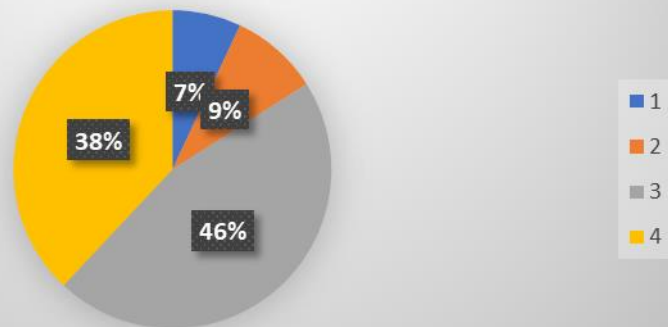
Teachers encourage you to participate in extracurricular activities.



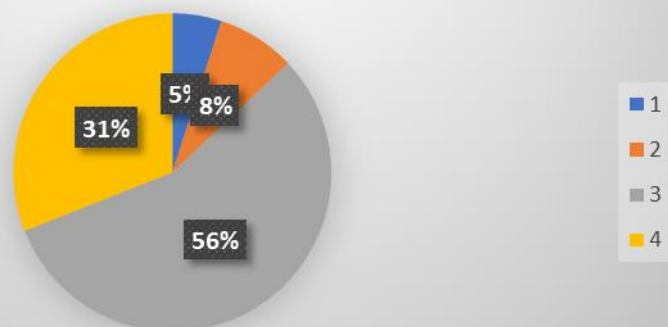
Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for world...



What percentage of teachers use ICT tools such as LCD Projector, Multimedia, etc. while teaching.



The overall quality of teaching-learning process in your institute is very good.



Recommendation

Based on the comprehensive student satisfaction survey conducted recently, several key recommendations have emerged to enhance various aspects of campus life. It is recommended to start the University Canteen to ensure a pleasant dining experience for all students. Additionally, improvements in the facility of drinking water are advised, including regular testing of water quality, prompt maintenance of dispensers, and strategic placement of additional water stations across campus to alleviate congestion and ensure easy access for all students. It is also recommended that appointments of permanent faculty members should be expedited.

Coordinator, IQAC