

Notice Regarding Queries

- **Technical Issue**

- If you are having any technical issue kindly try to open <https://www.ecounselling.in> in private/Incognito (for Chrome/Edge/Opera use **Ctrl+Shift+N**) OR (for Mozilla Firefox **Ctrl+Shift+P**) mode.
- Queries related to only technical issues will entertain on technical helpline.

- **Verification or Documents related Queries**

- Candidate are advised to check their status regularly. Status of every process including verification will be updated.
- Kindly contact University of Allahabad for any other query related to admission process or queries related to documents.

- **Payment Issue**

- Kindly mail us your payment related queries on payment@ecounselling.in , Kindly mention your Roll No. and payment receipt/ Bank Statement and Bank reference/Transaction Id

❖ **Technical Helpline: [860111522](tel:860111522) (Timing: 11:00 A.M. to 5:00 P.M.)**

❖ **Helpdesk (Only for payment Issue): payment@ecounselling.in**