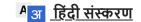
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UGC Online Grievance Redressal Portal

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University Grants Commission (UGC) provided various mechanisms to resolve the issues and concerns of various stake holders. Because of nonavailability of a single window system the stake holders were lodging multiple complaints /grievances at various places. Due to that the redressal mechanisms was at slow pace, which was also causing further concerns to the stake holders. The resolution of Institutional Entity Grievances has always been a top priority of the University Grant Commission. UGC took advantage of ICT enhancements and came up with the "e-Samadhan Online Grievance Registering and Monitoring System" It is a digital platform for Stake holders to identify and apply for grievances/feedback/queries. This platform ensures a time-bound mechanism for redressal of the grievances.

It is hereby informed to all the students of University of Allahabad to visit the website https://samadhaan.ugc.ac.in/ to lodge their grievances related to University of Allahabad, for any query contact on shailendrarai@allduniv.ac.in

The students are hereby informed that as per the University Grants Commission (Redressal of Grievances of Students) Regulations-2023, following is the name and contact details of Students Grievance Redressal Committee (SGRC) for University of Allahabad:

S. No.	Name and Department	Designation	Contact Details
1	Prof. Harsh Kumar	Chairman	Email: dswuoa@gmail.com
	Department of Ancient History		Phone: 0532-2461084
2	Prof. Ajay Kumar Khare	Member	Email:
	Principal CMP Degree College		principal@cmpcollege.ac.in
			Mobile No.: 9575683583
3	Prof. Anand Shankar Singh	Member	Email: isdc.ass@gmail.com
	Principal, Ishwar Sarar Degree		Phone No.: <u>0532-2544739</u>
	College		
4	Prof. Satya Narayan	Member	Email: satya@allduniv.ac.in
	Department of Botany		Mobile: 9451370895
5	Prof. Chanda Devi	Member	Email:
	Department of Hindi		<u>chandadevi@allduniv.ac.in</u>
			Mobile: 8004928441
6	Students on rotation (Toppers of Law/Arts/ Commerce/Science)	Special Invitee	
	Lawiai is/ Commerce/Science)		

The committee has been entrusted the responsibility to resolve the grievances of the students within stipulated time frame. The student aggrieved of the decision of the SGRC may appeal to the Ombudsman. The name and contact detail of the Ombudsman is given as follows:

S. No.	Name of Ombudsman	Contact Details
	Prof. Prakash Sinha, Former Professor, Department of Ancient History	Email: <u>passinha@yahoo.com</u>

Prof. Shailendra Rai

Nodal Officer Online Student's Grievance Redressal System **University of Allahabad** Email ID: shailendrarai@allduniv.ac.in

University of Allahabad

Senate House Campus, University Road, Old Katra, Prayagraj (Allahabad), Uttar Pradesh - 211002

0532-2461083

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